



RIO PHOTO EXPERT DISCLAIMER AND LIMITATION OF LIABILITY

By engaging an activity with RIO PHOTO EXPERT I understand and accept that I take RIO PHOTO EXPERT activities, programs, tours and any other services provided by them on my own risk. RIO PHOTO EXPERT holds no responsibility towards the clients if an accident occurs during the tour that can be traced to their own actions, actions of other participants on the tour or factors outside of human control.

Participants are advised to follow the directions from the guides at all times. All tours and/or routes can be changed or cancelled at any moment during the tour to assure the safety of customers and employees. I understand and accept that RIO PHOTO EXPERT disclaims responsibility for any loss, damage, accidents, personal or massive attacks before or during the tour date, sickness or changes in schedules caused by weather, strikes or any other irregularity outside the company's control and for expenses due to any of these reasons. All such losses and expenses are the personal liability of the traveller.

RIO PHOTO EXPERT demands from all its customers to have valid travel insurance. This insurance should be obtainable in your country of residence and usually covers cancellation fees and, to some extent, accidents that might occur.

OUR CANCELLATION POLICY

If you cannot attend the private tour you have booked or you cancel a car transfer, refunds will be provided based on the cancellation timeline listed below.

1. 31 or more days before the private tour: 100% of the cost
2. Between 30 and 21 days before the private tour: 75% of the cost
3. Between 20 and 14 days before the private tour: 50% of the cost
4. Between 13 and 7 days before the private tour: 25% of the cost
5. 6 days or less before the private tour: No refund

All cancellations have to be in writing (e-mail) or phone and need to be reconfirmed by us.